



# NRF

## **SUSTAINABILITY REPORT 2019**



# **SUSTAINABILITY REPORT 2019**

# WELCOME

In this report, NR Instant Produce Public Company Limited (NRF) describes our effort, progress and plans in relation to sustainability development and global compact. All information in this report covers the performance and operation in 2019.

## CONTENT



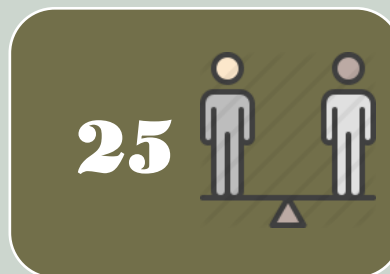
Message from CEO



Organization profile



Corporate  
governance



Human rights &  
labour



Environment



Sustainability  
approach

# **Message**

---

## **from CEO**

# Message from CEO

Dear Stakeholders,

As NR Instant Produce Public Company Limited (NRF) approaches its 30th anniversary, I am passionate to make our products better in a sustainable way. Sustainable value chain is one of the key things for 2019. This is time for a lot of change, and it is time for NRF to give greater services with the belief that with sustainability we win.



Dan  
Pathomvanich



In 2019 It is clear to me that the world changes fast specially the way consumers consider buying products. They tend to choose products that not only taste good but also have a good story to tell. We see the trend and with my passion in sustainability I believe NRF sustainability story will give great experiences to our customers. Our sustainability story is not only about how we help our farmers, but we take UNSDGs seriously as this year we adopt 12 goals and we are ready to move forward with our stakeholders to do more in 2019.

As we made the transformation. We did change lives of our producers and our farmers have a better life they make more than average after joining our contract farming earlier this year. It is proven that we are on the right track we have saved farmers lives and we will save more not just farmers but this world too by launching NRF Carbon footprint and Carbon neutral project in 2019 to make sure we will be a part of making a better world to live in.

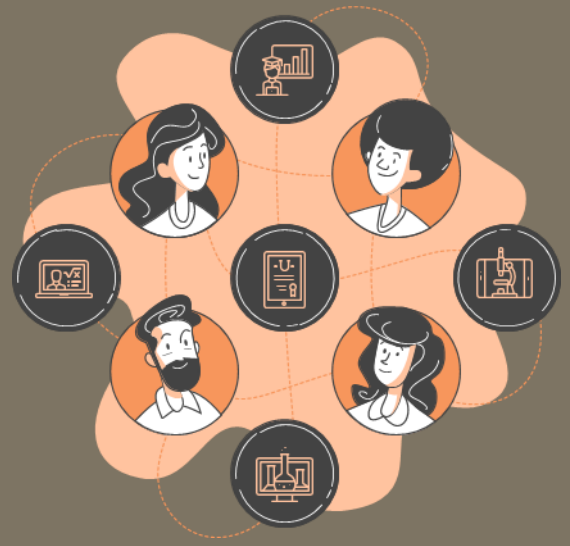
Without purpose no company can hope to achieve its mission of producing products for humanity. The complexity of ensuring that a product is produced with loyalty to our customers and its raw materials are produced with care requires a new model for sustainability and corporate governance. It requires a true commitment to do what is right and to persevere despite the multiple challenges.

We are NR Instant produce recognize and embrace this responsibility to help drive this change. Over the past two years we have undertaken an effort to change our approach to supply chain and transforming it from one predominately focused on quality and price towards an approach of engagement, investment and partnership. Our vision is to make the world most sustainable one SKU at a time as we believe that every product that we make helps those that have been left behind. Our strategy says it all 'To compete based on sustainability'

We are looking forward to participating in engaging discussions with all of our stakeholders on how we can build a better framework to serve our customers.

Sincerely,

Dan Pathomvanich<sup>6</sup>



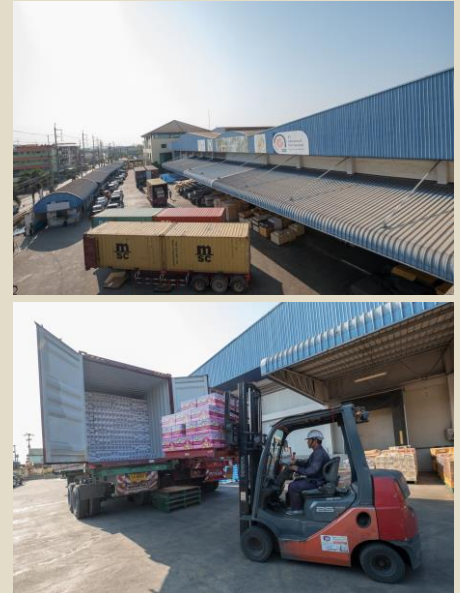
# ORGANIZATION

---

## PROFILE



# About NRF



NR Instant Produce Public Company Limited (NRF) is a leading southeast Asian food manufacturer and distributor based in Thailand and producing its own signature brands, private label products and co-packing lines. From the humble beginnings of a small shophouse factory, the company has developed into an international multimillion-dollar business, with a successful single-minded strategy to produce high quality, affordable goods that people want. Now established in a 10,000 sq. m. high-tech manufacturing facility in Samut Sakhon, NRF now employs over 500 people and continues a long tradition of endeavouring to improve the quality of life within the local community.

Now under the new ownership of Hatton Capital Partners, a Hong Kong-based investment organization highly committed to the food and agricultural industries, NRF is confident that this new funding opportunity will provide the means for sustained growth in the future.



## What we do?

Thailand is a land of rich culture, fertile soils, favorable climates and a nation that possesses a profound knowledge and enjoyment of good food; food that is unique, delicious, nutritious and healthy. These qualities form the basis of the company's beliefs – a desire to “make sustainable food experiences enjoyable, while raising the quality of life around the world”. With an impressive 10,000 sq. m. of manufacturing space at the state-of-the-art factory premises, and processing and production equipment second to none, NRF currently produce over 1,100 SKUs in seven market sectors, exporting to more than 25 countries.





The company's brands are established, highly regarded, market leaders in Thailand and are proving highly successful in many other countries. Their success is based on an unwavering commitment to innovation, the finest raw ingredients, and strong marketing support.

NRF has, for many years, worked closely with its partners in the retail trade, both in Thailand and internationally to offer its vast array of tasty, nutritious food recipes as Private Label lines, adding exposure to an ever-widening consumer audience.

As a leading, technology-driven manufacturer of food products with impeccable quality and safety standards, the company has developed the capability and capacity to produce, package and label food recipes to the specifications of partner brands.



## Vision

“To make sustainable food experiences enjoyable while raising the quality of life for our stakeholders and in doing so make the world more sustainable one SKU at a time”

## Mission

“Transform our food system for a more inclusive and sustainable world. The world will be better, our producers will be better and our customers will be better”



## Goal

“To create delicious and sustainable specialty food products that delight and enrich people’s lives. We do this by developing innovative products that improve not just taste but is better for me and better for the planet

and emphasize the purpose-led company focusing on sustainable business and were chosen as the first choice to produce instant food for the global forefront company”



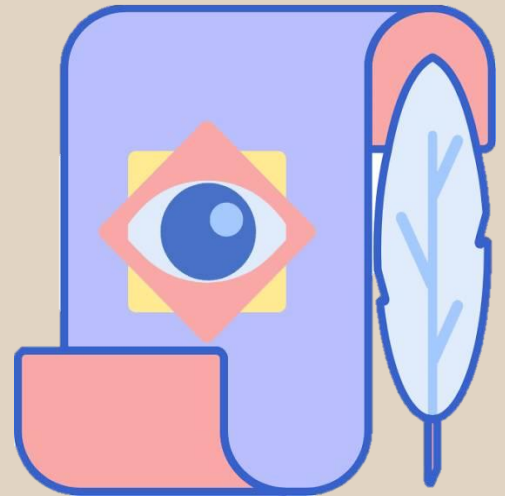
## Values

- ❖ Excellent - in everything we do
- ❖ Honesty & Integrity - in all our business relationships
- ❖ Scientific Innovation - with people, process, products
- ❖ Customer Focus - a passionate dedication
- ❖ Social Responsibility - we care about our footprint

## Business Philosophy

Success has been achieved through a commitment to

- ❖ Quality ingredients
- ❖ Innovative recipes
- ❖ Efficient manufacturing processes
- ❖ Effective R&D



# Manufacturing Capabilities

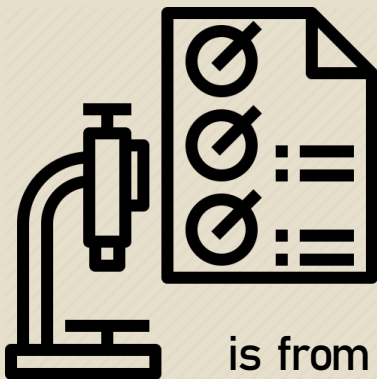


“Creating Asian recipes loved all over the world”

NRF offers a flexible and complete food design, development, manufacturing, and distribution operation with resources more than capable of meeting the needs of our partners and customers

This flexible production process, together with our passion for innovation, provides us with a unique ability to meet the diverse needs of our global customers.

Our technology-led investment in development kitchens and manufacturing facilities is the key to our on-going success and we have the proven capability of bringing products to markets quickly whilst investment ensures we can control consistency of product standards and are never hindered by a lack of capacity.



## Research & Development

“Our R&D kitchen is where the magic happens”

Innovation is central to everything we do – it is from a heavy investment in R&D that great ideas are born, developed, and brought to the market. Our aim, always, is to create food recipes that are high on taste values, convenient and affordable.



# Industry focus

## Asian Flavors



Our brands have been cherished and loved around the world for almost three decades. Many of our products found in ethnic and modern supermarkets around the world have become the benchmark product for chefs, cooks and restaurants when preparing dishes from Pad Thai to Pho soups.

We are proud of the products that we produce as we spend a tremendous amount of resources in ensuring that the ingredients that goes into our products are sustainably produced and free of pesticides.

We have built a quality supply chain around our products from farm to product and we like to refer to our factory as an oversized kitchen as every product is made largely from fresh ingredients that are picked from the farms and often delivered immediately to our factory for processing.

# Co-Packing



Ultra-modern development kitchens, high-tech, flexible manufacturing equipment, knowledgeable, well trained personnel, renowned ingredient sourcing capabilities, and, above all, a commitment to producing high quality, affordable food products makes NRF the ideal partner in the manufacturing of proprietary products, for both small and large volume lines.

We have a proven track record in co-packing for several international food conglomerates and are fully conversant with all the legislative requirements and regulations governing food manufacturing and supply.

We fully accept and concur with non-disclosure agreements, which we will willingly sign prior to receiving details of a client's recipe. Our development kitchens are adept at producing small batches for approval before plant trials and full production is undertaken.

We pride ourselves on accuracy, efficiency and transparency and welcome the opportunity to work in close cooperation with clients to ensure a perfect result.

With exceptional quality and safety standards, and state of the art manufacturing facilities, we can produce, package, and label the recipes of partner brands to their exact specifications.



# Specialized Production Line



NRF provides the ability to invest into or provide dedicated or specialized production lines or facilities for clients who have rapidly growing needs and require a differentiated, efficient, and resilient product value chain that can deliver quality products to customers. As a global company NRF can strategically locate capacity to enable shorter supply chains. Please contact us directly and one of our executives will reach out to you.



# Business Strategy

## Open new product market channel under NRF brand both domestic and outside country

- Sell the popular product under NRF brand in Thai and international market for noticing our brand and enhancing company famous

## Step towards to be the major manufacturer on future food

- Joint venture with the lead of food manufacturing on plant-based protein in Europe such as The breck company limited to expand production capacity on plant-based sausage and The meatless farm limited in UK to produce and export plant-based burger
- Investment on Big idea venture LLC which support startup business related to plant-based protein such as plant-based lamb and plant-based beef
- Investment on Phuture limited and New protein fund which is one of remarkable food tech startups in Asia and interested by global investors
- Investment on City food limited to be the production base about specialty food exporting to Asia and global



# Key Milestones

  
**2019**

- Joint venture with Brecks to establish The Plant and Bean
- Invested in Big Idea Ventures and New Protein Fund I
- Invested in Meatless Farm
- Issued the first sustainability report to UNSDG
- Acquired 15% City food
- Signed agreement with V-shapes
- HRM Princess Sirinthorn visited NRF's farm

  
**2018**

- Dusit Thani came in as a strategic shareholder
- Partnership with Mahidol University for safe food Cultivating Big Idea Venture

  
**2011**

Achieved turnover of 1 billion Baht

  
**2005**

BRC Accreditation one of the first manufacturers to be certified

  
**2001**

- Major export OEM product to UK
- Launch of Por Kwan brand in export markets, targeting Asian ethics in US and Europe

  
**2017**

- Acquired by Hatton Capital Partners
- SAP applied within 9M
- Signed UNSDGs
- Founded Nove foods
- Appointed EY as auditor
- Member of plant-based food production

  
**2004**

Investment in noodle production plant, a first major product differentiation project

  
**1996**

First export initiative OEM product to US



**1991**

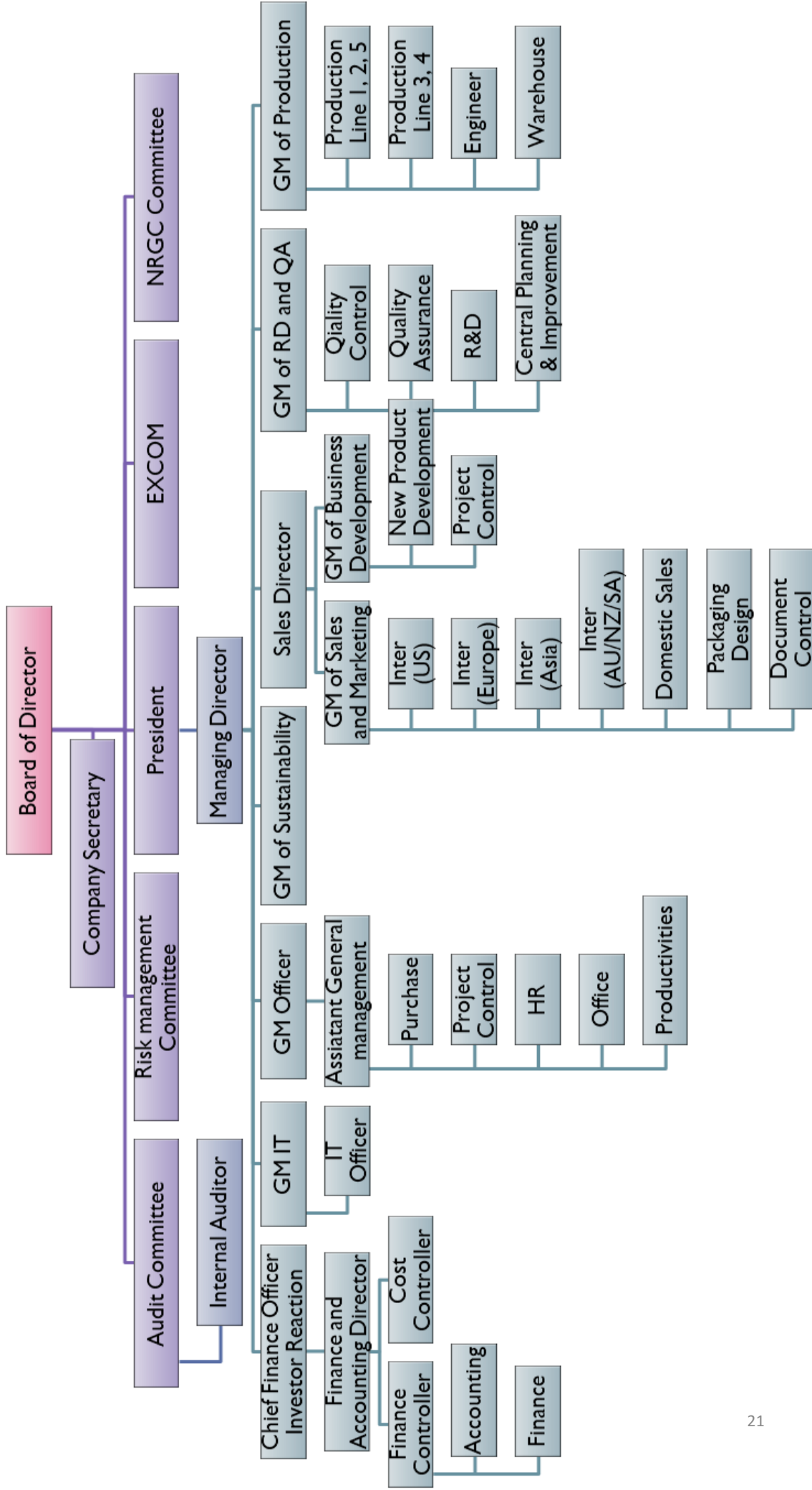
NRF was founded

# **CORPORATE**

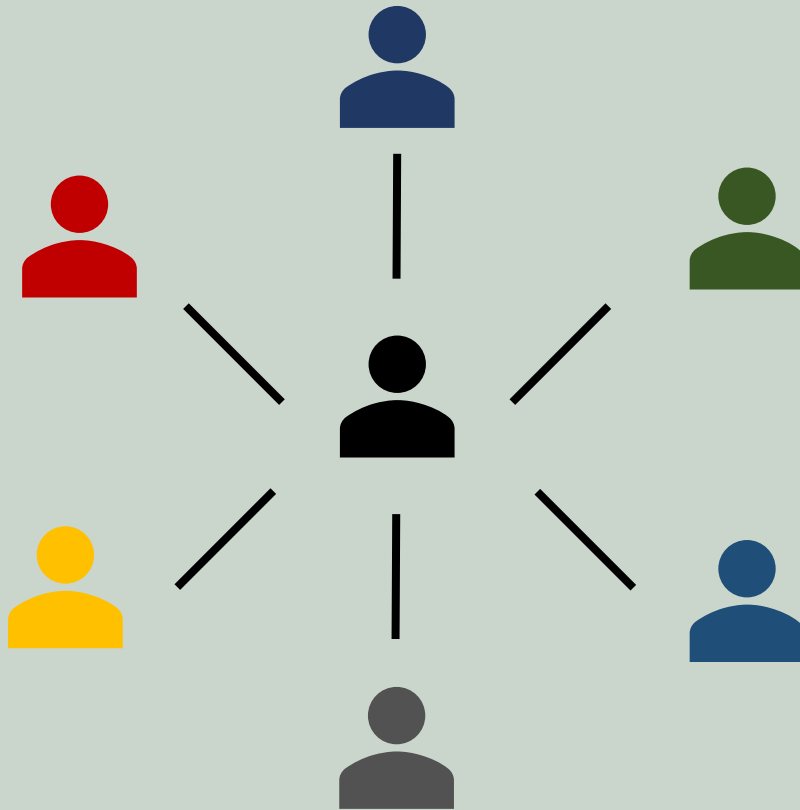
---

# **GOVERNANCE**

# Company structure



# Stakeholder's engagement



NRF reviewed our stakeholder to know their expectation and how we response by using several communication tools. Stakeholder's engagement is divided into 6 groups including Shareholders, Business partner, farmers, employees, customer/consumer, and community. Communication differs in each stakeholder

# Product type

## OEM / Private label

This type includes a ready-to-cook and ready to eat products as well as vegan food and instant drink powder. We are flexible to manufacture according to customer/consumer needed whether small- or large-scale purchase order and hiring for short- or long-period production.





# Product type



## NRF brand ethnic food

Our brands have been cherished and loved around the world for almost three decades. Many of our products found in ethnic and modern supermarkets around the world have become the benchmark product for chefs, cooks and restaurants when preparing dishes from Pad Thai to Pho soups. We are proud of the products that we produce as we spend a tremendous amount of resources in ensuring that the ingredients that goes into our products are sustainably produced and free of pesticides.

We have built a quality supply chain around our products from farm to product and we like to refer to our factory as an oversized kitchen as every product is made largely from fresh ingredients that are picked from the farms and often delivered immediately to our factory for processing.

## Por Kwan



Por Kwan gently blends the freshest and finest herbs and chilis to create our sauces, condiments, and curries, so that you can cook and prepare authentic tasting meals.

## Lee Brand



For a more traditional taste of Asia, visit our Lee Brand range of soups, paste, sauces, and condiments.

# Thai Delight



Whether you are at work, at school, on the run, or just looking for a quick snack, look no further that our Thai Delight ready to eat meals to fulfill your cravings.

# DEDE



Whether you are craving Thai tea, bubble tea, or just a quick drink, DEDE has you.

# Shanggie



To make an impressive Asian flavor at your lovely kitchen, Shanggie's paste may be the answer

# Sabzu



Sabzu's 'No Nasties' philosophy has been fundamental to all design decisions. The glass bottle is a soft, organic shape like the home-grown chilies it contains and thanks to its screw-off cap and dishwasher-safe print, it can easily be refilled and reused, a conscious decision aimed at reducing the amount of plastic waste in Thailand.

# Our advantages in this competition

We are one of the first food manufacturers in Thailand that prepare to competitive in future food in both of producer and food technology and innovation approach.

We have the expertise on research and development department that reach the demand on taste and packaging according to more than 30 years' experience.

Sustainability value chain as we believe it is the combination of quality raw materials and experience in developing great products and gives better life for farmer

We have strong market channels through 25 country around the world such as US, UK, Germany, France, Australia, South Africa, Japan, and Malaysia.



# Product classification



NRF separated our high-quality product served to you at home in 6 categories including 1) Paste 2) Soup 3) Sauce 4) Ready to eat 5) Beverage 6) Seasoning

# **HUMAN RIGHTS**

---

# **& LABOUR**

# Employee information

## By Gender

Description		2019	
		Persons	%
Gender	Female	372	60.3
	Male	245	39.7
Total		617	100

## By Age

Description		2019	
		Persons	%
< 25	Female	72	49.7
	Male	73	50.3
	Total	145	100%
25 - 35	Female	153	50.2
	Male	152	49.8
	Total	305	100%
36 - 45	Female	83	64.3
	Male	46	35.7
	Total	129	100%
46 - 55	Female	30	85.7
	Male	5	14.3
	Total	35	100%
> 55	Female	2	66.7
	Male	1	33.3
	Total	3	100%
Total		617	100%

# Human rights

NRF respect human right by supporting and protecting all rights and liberties as well as equality and equity both inside and outside company with no discrimination, separation on human race, gender, age, religion, position and ancestry.

We have no any direct or indirect violate rights and clearly avoidance on any violate rights including no forced labor and child labor

## Fair labour practices

NRF always realizes that all employee is the most important company resource which is crucial factor to reaching the company's goals. We determine labour practices policy in opportunity, compensation, nomination as well as human development with these principle

- Treat all employee with respect, honour and private rights
- Taking care Working environment for better and safer life and property
- Nomination, reward and punishment with fair and honest depending on basic knowledge and suitability
- Focus on continuous knowledge and ability development such as intensive training
- Fair compensation and reward according to industrial status, business competition and working performance
- Avoid any unfair action which affect to job stability
- Open chances to appeal or suggestion related to work for further everyone's advantages

# Human development

## Employee training achievement

Average training hour of employee (hour/person/year)	Gender	2019
	Female	4
	Male	6.75
	Total	10.75

## Training course topic

No.	Course topic	Average training hour
1	Orientation for new employees	1
2	Company regulations	1
3	Quality of food defense & site security and threat Assessment critical control	6
4	Integrated pest management	6
5	Safety, occupation health and working environment	1
6	On the job training	3
7	First aid training	3
8	Basic firefighting training	6

# Health & safety

Details	Unit	2019
Occupational injuries and illnesses	Persons	28
Lost time injuries frequency rate	Cases per 1,000,000 work hours	3.1
Occupational fatalities	Persons	0

# Safety standard accreditation

We all know that food safety is critical, and we take the ultimate steps to ensure products are never contaminated and always manufactured in a safe environment. Our manufacturing processes are of the highest standards, staff training is mandatory and on-going, and we have successfully sought and be granted quality and safety certifications, across the globe.

# Anti-corruption

According to United Nations Global Compact’s 10 principles, we set out our policy and expectation from all employee in detail of ethical practices including conflict of interest, extortion and bribery. We build the confidence to all stakeholder by regularly communication and improve our policy with steady and honest.

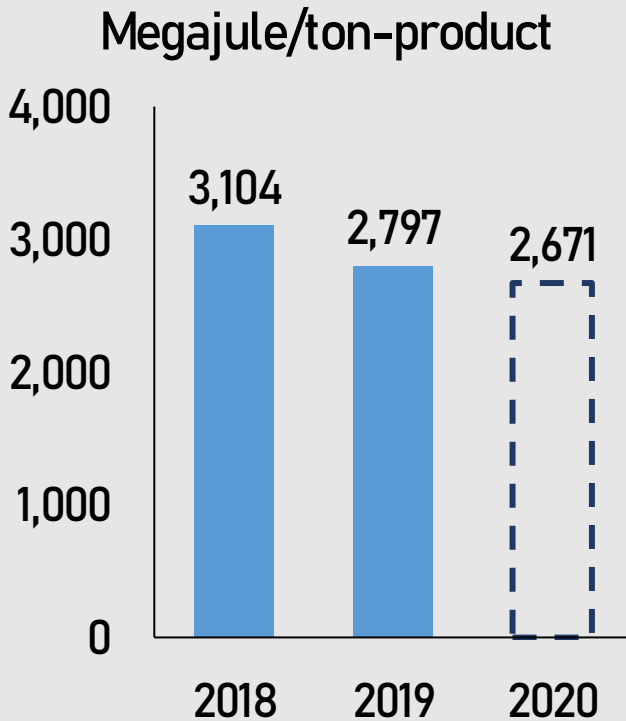


# ENVIRONMENT

---

# Consumption and usage rate

## Energy consumption rate



Target in 2020: Reduction in energy consumption rate by 4.5% compared to 2019

### 2019 projects to reduce energy consumption rate

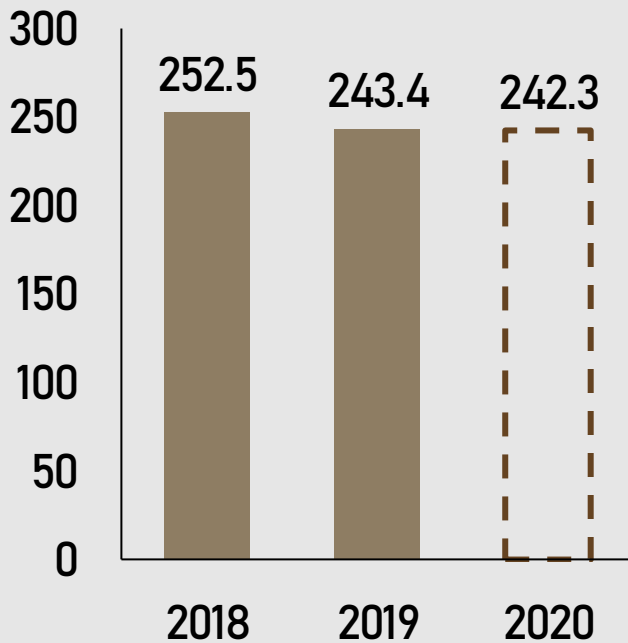
1. Replace LED Bulk instead of Florescent.
2. Re-condition of Boiler-Fire tube.
3. Replace high-performance aeration system for "Wastewater Treatment Plant" (Replace submersible-aerator).

### 2020 expected projects to reduce energy consumption rate

1. Modify new driving system for 9 mincing machines. (10% less of Kw consumption)
2. Re-condition of Steam supply system ex. Steam-trap, Pipe & Valve insulation.
3. Improve new cooling system for product before filling.

# Electricity consumption rate

Kilowatt/ton-product



Target in 2020: Reduction in electricity consumption rate by 4% compared to 2018

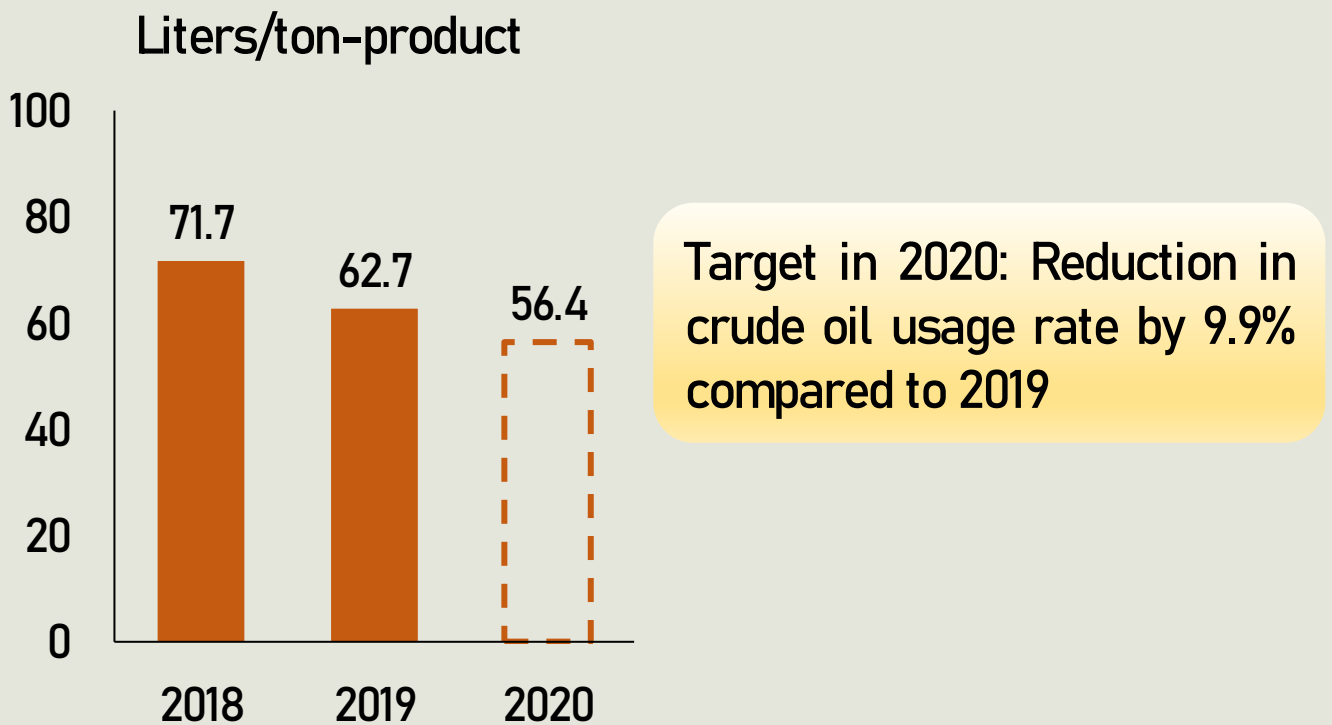
## 2019 projects to reduce electricity consumption rate

1. Solar roof installation to convert electricity resource from purchasing to our renewable energy

## 2020 expected projects to reduce electricity consumption rate

1. Solar roof testing and running system

# Crude oil usage rate



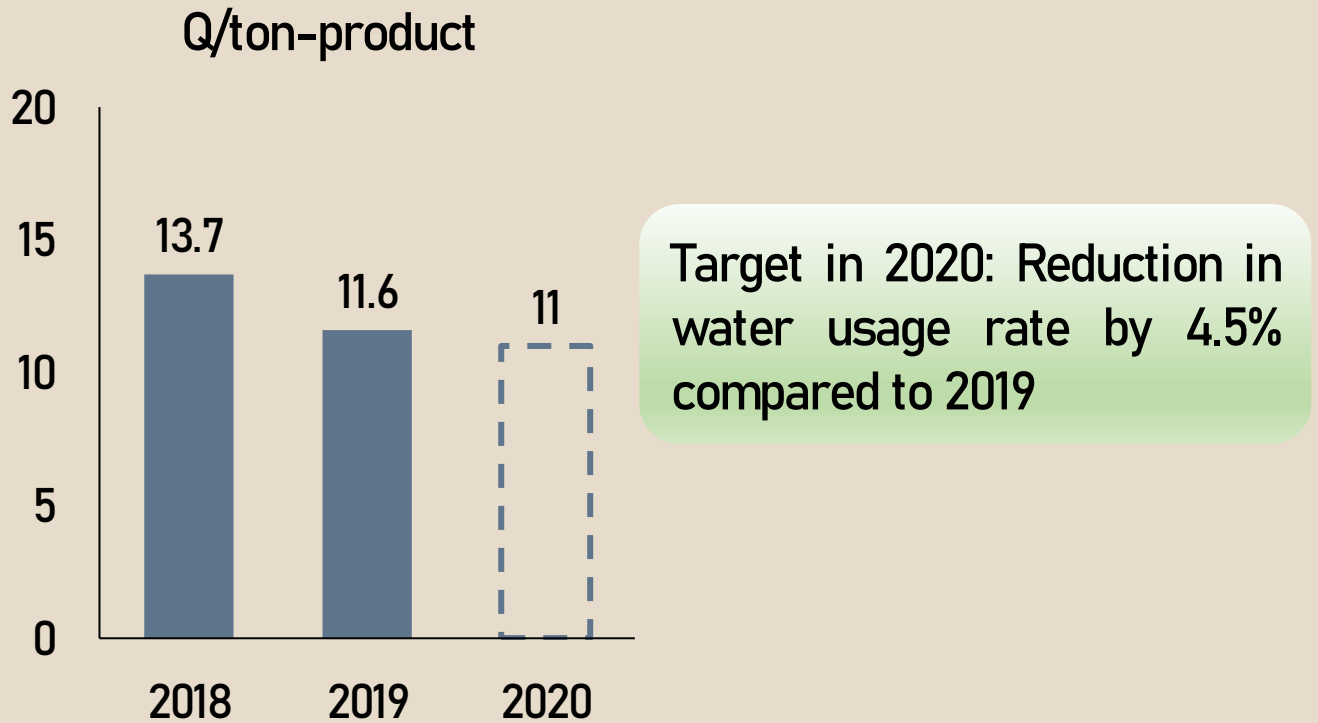
## 2019 projects to reduce crude oil usage rate

1. Improve boiler combustion efficiency by removing pipe slag in the combustion head and cleaning the fire-tube

## 2020 expected projects to reduce crude oil usage rate

Data is not available

## Water usage rate



### 2019 projects to reduce water usage rate

1. Improve % recovery of "Cooling water" for RETORT process.
2. Reduce % Backwash water of softener by TDS control.

### 2020 expected projects to reduce water usage rate

1. Improve efficiency of cooling tower for cooling water of Retort process.(To reduce cooling time & cooling water consumption).
2. Recovery "Cooling water" of colloid milling machine that currently onetime use.

# **SUSTAINABILITY**

---

# **APPROACH**



# Sustainable value chain

We believe it is the combination of quality raw materials and nearly 30 years of experience in developing great sauces and dishes that brings out the very essence of traditional flavors.



**Our happy farmers**



**Our safe raw materials and ingredients**



**Our independent compliance partners**



**Our quality-food manufacturing facilities**




**Our top quality products that were crafted with care**



**Happy customer and stakeholder = our company's performance**

# Signatory, participant, commitment, certificate, and sign

## UN Global Compact



NR INSTANT PRODUCE PUBLIC COMPANY LIMITED  
99/1 Moo 3, Kaerai, Kratumbaen  
Samutsakorn 74110 Thailand  
TEL: +6634849578 FAX: +6634849576  
www.nrinstant.com

August 1, 2017

H.E. António Guterres  
Secretary-General  
United Nations  
New York, NY 10017  
USA

Dear Mr. Secretary-General,

I am pleased to confirm that *NR Instant Produce Public Company Limited* supports the Ten Principles of the United Nations Global Compact on human rights, labour, environment and anti-corruption. With this communication, we express our intent to implement those principles. We are committed to making the UN Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals. NR Instant Produce Public Company Limited will make a clear statement of this commitment to our stakeholders and the general public.

We recognize that a key requirement for participation in the UN Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the Ten Principles. We support public accountability and transparency, and therefore commit to report on progress within *one year* of joining the UN Global Compact, and *annually* thereafter according to the UN Global Compact COP policy. This includes:

- A statement signed by the chief executive expressing continued support for the UN Global Compact and renewing our ongoing commitment to the initiative and its principles. This is *separate* from our initial letter of commitment to join the UN Global Compact.
- A description of practical actions (i.e., disclosure of any relevant policies, procedures, activities) that the company has taken (or plans to undertake) to implement the UN Global Compact principles in each of the four issue areas (human rights, labour, environment, anti-corruption)
- A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative or quantitative measurements of results).


Sincerely yours,

*Danai Pathomvanich*

Danai Pathomvanich  
Chairman and Chief Executive Officer

## 1.5-degree pledge


**BUSINESS AMBITION FOR 1.5°C**



**OUR ONLY FUTURE**

Part V. Sign the pledge

Please print and sign this document and return a signed copy to the SBTi Corporate Engagement team at: [ambition@sciencebasedtargets.org](mailto:ambition@sciencebasedtargets.org)



Signature

NR INSTANT PRODUCE CO., LTD.

Place

28 / 11 / 2019

Date

Please enter the details of the person and the organisation signing this document:

Name	Teerapong Lawratchawee
Job title	Managing Director
Organisation	NR INSTANT PRODUCE CO., LTD.
E-mail address	teerapong@nrinstant.com
Telephone	+66 6-3273-8118

# MTMU partnership



Sustainability and farming project with our partners.

MUMT  
Recommended

Cooperation between  
NRF and the Faculty of  
Medical Technology



Mahidol University  
Faculty of Medical Technology



NRF cooperated with Faculty of medical technology, Mahidol University to test toxic contamination in farmer's vegetable raw materials. NRF is always interested in supporting good projects with good deeds.

Donating water pumps will help farmer in this project who do not have their own lands to be able to make a living on an army land in Kanchanaburi.



# United Nations Global Compact

## Sustainable development goals (SDGs)



Since 2017, NRF participated as member of United Nations Global Compact (UNGC), the largest corporation originating the sustainable developing movement by calling company to strategizes and operate with 10 international principles of human right, labour, environment and anti-corruption. NRF has vision to support company as follows: 1) Conduct business responsibly with strategies and operations in accordance with the ten principles of human rights, labor, environment and anti-corruption 2) Make strategic actions to develop broader social goals, such as the United Nations Sustainable Development Goals (UNSDGs), with a total of 17 goals.

In 2019, NRF reach 12 sustainable development goals including 1) No poverty 2) Zero hunger 3) Good health and well-being 5) Gender equality 8) Decent work and economic growth 10) Reduced inequalities 11) Sustainable cities and communities 12) Responsible consumption and production 13) Climate action 14) Life below water 15) Life on land and 9) Partnerships for the goals



# Socials and communities

## Corporate Social Responsibility (CSR)

Over the past 30 years, we are focusing on every stakeholder group from primary producer to customer/consumer around the world to ensure that they received the best product and service from our company, and trust in our standard production and social responsibility.

In 2018, NRF effort to put a great emphasis on the transformation of supply chain methodology from the old one with product quality and pricing as the first priorities to focus on the stakeholder's engagement with sustainable business strategic competition.

## Policy on CSR

Board of director meeting has approved the company regulations on CSR policy, code of conduct and other essential policies in 2018 to guide the performance of director and executive related to comply with their best practices (code of best practice) in 3 major categories including people, planet and performance.



# Purpose-led Triple bottom lines

## People

People are the communities around the world whose livelihoods are enhanced and supported through our dedicated efforts and operations.

### Aim..

- To ensure that all employee is happy in their workplace as well as a satisfying salary and welfare and got involved in CSR activities.
- To ensure that all employee received good training and development.
- To ensure that all employee received full safety during worktime.
- To support farmers to have a steady income and sustainable living.
- To support farmers to receive proper raw materials price and sustainable purchasing.
- To participate in society and foundation activities continuously.
- To build the strong communities in healthiness education and environment.

# Social and Communities

## Farming project



NRF has 3 main goals in the farming project 1) To enhance farmers a sustainable living 2) To cut the middle-man from the process and 3) To increase safe raw material quality by collaborating with Mahidol University to area improvement for 9 rai on the 17<sup>th</sup> Military circle's land in Kanchanaburi province under project "Green army Green project".

In this project, Mahidol University support farmer by helping them test toxic contamination of the raw material to ensure a safe raw material, while we support farmer as a market to buy farmers' raw material and share the knowledge on making high quality production and harvesting their materials according to global NRF material spec.



This project was successfully increased farmer's good living due to increase their income and wealth. Particularly, NRF's CEO donates for Her royalty's agriculture project and receive the royal medal from Her Royal Highness Princess Maha Chakri Sirindhorn.

This project was cooperated between NRF and government led by Prime Minister H.E. General Prayut Chan-o-cha.



# NRF contract farmer project

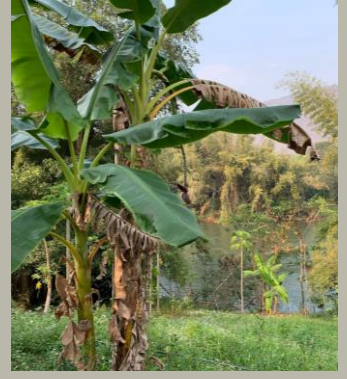
As the farming project was established, we distributed this project to local farmers under contract farming model. NRF is willing to make farmer a better living by support them in every process to succeed the production and receive their raw material as market buyer. During the process, we support farmers a salary while theirs plant is not yet ready, and we also sent farm specialists to give them advices on agricultural practice and hoping them a good life without poverty.



# Contract farming model







## NRF Farms

Virgin Land on mountain  
with Kwaenoi river as water supply

\* Pesticide free by nature with mountain water supply

## Survey and Planning on water system



Pumping natural water  
from River Kwae



Last plow and Delivery day  
: From NRF to our farmers



Farmers install sprinkler

Seeds preparation by NRF farmers  
and Sustainability team & Plant delivered to NRF Farmers





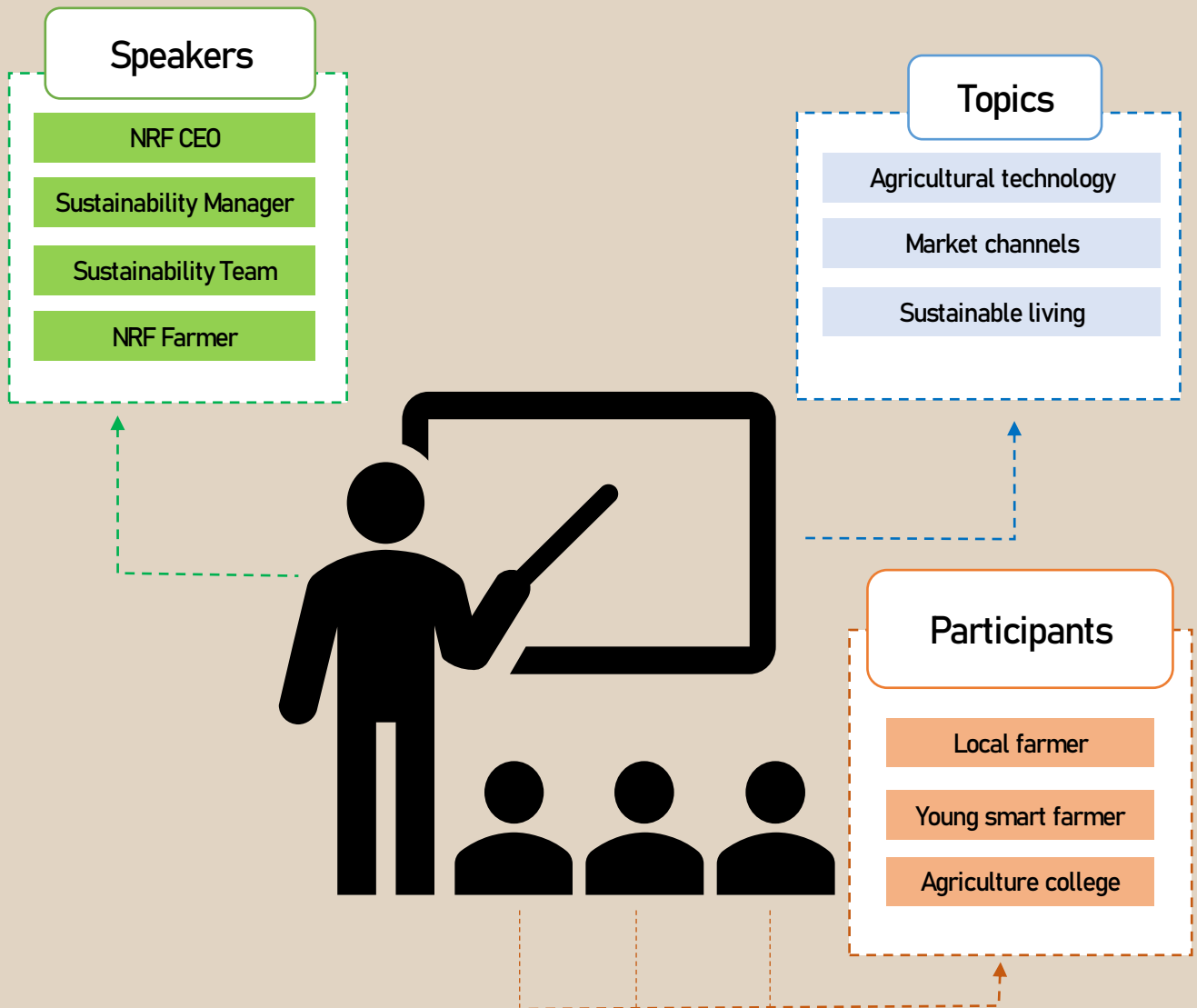
## Planting process & Water pump installation



## Plant growing & Our farmer's production



# Knowledge sharing project



We aim to share our knowledge and experience from our specialist to local farmers in many topics related to their life and hoping them extend their safe production resulting in a safe life in term of healthiness and sustainable living as well as income insurance in the whole community. Further, we recognize the importance of new generation farmers that will be grown as the major agricultural movement in the future. We have shared student the knowledge on environmental issues and support them a scholarship.



# Knowledge sharing project



Invited speaker on topic of Market channel at Ban Mai Na Dee district, Chaiyaphum province



Invited speaker on topic of Global farming to agricultural student at Kasetsart University

# Knowledge sharing project



Invited speaker on fertilizer making from plant waste and group communication with local farmer about safe farming



NRF support food and necessary stuff to communities. We strongly believe that children holds a greater future and education is one great solution for sustainable living. NRF gives fun activities and scholarships.



# Purpose-led Triple bottom lines

## Planet

The planet is at the heart of our work. By implementing environmentally sustainable practices, initiatives and products we are confident that our mission for a greater world

Aim..

To ensure that company operate the eco-friendly policy

To manage company the energy-use efficiency

To manage waste and sewage effectively

To maintain high standard on safety

To pay attention on all living thing on earth

# Production process development project

We aim to develop the production process to be more efficiency and more eco-friendly

## Zerowaste project



“Clean waste upcycling model”

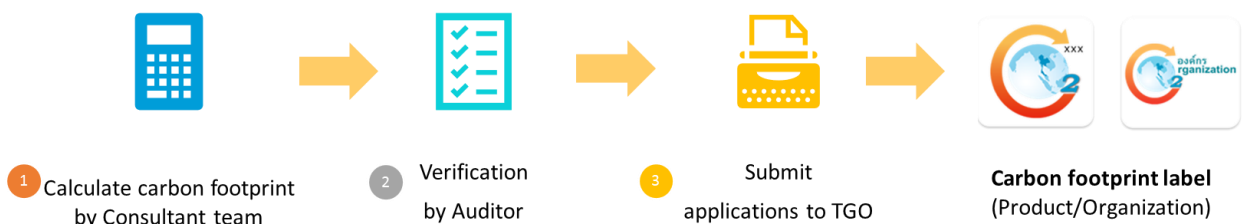




# Carbon footprint

According to international cooperation between NRF and United Nations Global Compact (UNGC), we recently encouraged and vowed as part of social movement on global warming in the 1.5 degree pledge of Science Based Targets which is brought a group of business leaders to make the low carbon and clean energy movement. In 2019, we realized the importance of carbon release and greenhouse gas emission, which is the cause of global warming, so we are pushing the carbon footprint project on October to anticipate as zero carbon or carbon neutral company in 2020.

## 3 Steps to request carbon footprint label



# Renewable energy



Solar rooftop installation at NRF factory



LED light installation at NRF office building and factory

# Purpose-led Triple bottom lines

## Performance

Success in our performance for stakeholders lies in the economic values we uphold as an organization.

Aim..

To ensure that our business drives ethically and without any law violation.

To treat to our employee, farmers, business partner and society fairly and openly.

To ensure that our products have high quality, value and fair.

To ensure that our customer receive the good experience.

To ensure that all feedback from our customer is responded and has been improved for our customer satisfaction.

To develop on sustainability continuously.

# NRF is a Purpose-Led Company

*here are our commitments...*

## PURPOSELED

Triple bottom line



**BUSINESS**  
AMBITION FOR **1.5°C**



**SUSTAINABLE  
DEVELOPMENT GOALS**



# E

Environment



# S

Social



# G

Governance



**Join  
Our  
Journey**

[nrinstant.com](http://nrinstant.com)